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APPLICATION NO.	FILING DATE	FIRST NAME		NVENTOR		ATTORNEY DOCKET NO.	CONFIRMATIO	N NO.	
10/015,380 12/12/2001		Michael Wa				AUS920010824US1	2840		
TITLE OF INVENTION: I	MANAGING CALLER PRO	OFILES ACROSS	MULTIPLE	HOLD QUEUES ACC	CORDIN	G TO AUTHENTICATED	CALLER		
APPLN. TYPE	SMALL ENTITY	ISSUE FE	E	PUBLICATION FE	E	TOTAL FEE(S) DUE	DATE DUE		
nonprovisional	NO	\$1400		\$300	··············	\$1700	07/05/2000		
EXAM	EXAMINER		ART UNIT		s				
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 Change of correspondence CER 1,363). 	e address or indication of "Fe	ee Address" (37		ting on the patent front	. •	. MARK !	S. WALKER		
Change of correspond	dence address (or Change of (Correspondence		mes of up to 3 registere OR, alternatively,	ed patent	attomeys	J. WALKER	-	
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	an assignee is identified be 37 CFR 3.11. Completion of				n assigne	e is identified below, the d	ocument has been	filed for	
(A) NAME OF ASSIGN				NCE: (CITY and STAT					
INTERNATIONAL CORPORATION	BUSINESS MACHI			NK, NY 10504					
	assignee category or categor	ries (will not be prin	ited on the n	atent) :	Mc	poration or other private gro	Da		
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	MALL ENTITY status. See 3	· _	b. Applic	ant is no longer claiming	g SMAL	L ENTITY status. See 37 C	FR 1.27(e)(2)		
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Typed or printed name_A	AMY 9. PATTILLO			Registr	Ŋ.ÉG	15 01 6,983 140 8.0 0 1)A		
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